

Password Managers

Most clinics will require accounts for several different applications that are used from day to day. Keeping track of the passwords and usernames for these applications can be a big task. Password managers are a great way to ensure all passwords are unique, strong and secure while only needing to remember one main password. When deciding what password manager to use, it is important to think about the Security Measures, Usability, Features, Recovery, Reputation and Pricing.

Security Measures

- What type of encryption does this app use?
- Does this app support multi-factor authentication (MFA)?

Usability

- How easy is it to use?
- Does it support cross-platform? (Windows, macOS, Unix, iOS, Android, etc.)
- Does it work in browsers? (Chrome, Edge, Firefox, Opera, etc.)

Features and Functionality

- Does the app have built in password generation?
- Can it autofill your information?
- Does it check if your passwords have been compromised?

Recovery

- How often does the app do backups to ensure you don't lose any passwords?
- Is there a way for trusted contacts to access your account in an emergency?

Reputation

- Does the app company do regular external security audits?
- Does the app have a good history? (Breaches, data selling, etc.)

Price

- Free/Paid plans. If there is a free trial, you can test the app before you pay?
- How many features do you get for the price?

Recommendations

There are a few apps that have made a lasting impression in this area, and several are listed below.

- **1Password:** Highly regarded for its security, ease of use, and excellent customer support. It has a strong emphasis on privacy with its zero-knowledge architecture.

The content of this guidance document is intended to provide general information and guidance to the reader on the subject matter. The NBMS does not provide legal/accounting or professional advice. Specialist advice should be sought about your specific circumstances where necessary.

- **Dashlane:** Offers comprehensive features, including dark web monitoring and VPN services in its premium plans. It is user-friendly and provides strong security measures.
- **Bitwarden:** Open-source and highly secure, it offers both free and premium options. It is known for its transparency and community trust.
- **Keeper:** Strong on security and packed with features like secure file storage and dark web monitoring. It offers competitive pricing and comprehensive support.

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